



PEACHTREE[®] ENTRY DOOR LIMITED WARRANTY

Subject to the conditions, exclusions and limitations that follow, the manufacturer of PEACHTREE products, PEACHTREE Doors and Windows, Inc. ("PEACHTREE") warrants PEACHTREE Entry Doors to be free from defects in material and workmanship as noted below. All referenced times are in relation to date of manufacture. Warranty effective date April 1, 2010.

WARRANTY COVERAGE

Insulated Glass Hermetic Seal – Twenty Years

PEACHTREE warrants that its insulated glass shall be free from defects in material or workmanship for a period of TWENTY (20) YEARS unless specified below.

Decorative Glass – Ten Years

Decorative glass shall be free from defects in material and workmanship for a period of TEN (10) years.

Glass Stress Cracks – One Year

Stress Cracks are warranted for ONE (1) year.

Textured Panel Fiberglass Doors – Limited Lifetime

PEACHTREE warrants that its textured fiberglass door system, excluding hardware, shall be free from defects in material and workmanship for as long as the original owner owns the structure into which the door is installed.

Smooth Panel Fiberglass Doors – Twenty-Five Years

PEACHTREE warrants that its smooth fiberglass door system, excluding hardware, shall be free from defects in material and workmanship for a period of TWENTY-FIVE (25) YEARS from the date of manufacture.

Steel Panel Doors (24-Gauge) – Twenty Years

PEACHTREE warrants that its steel panel door system, excluding hardware, shall be free from defects in material and workmanship for a period of TWENTY (20) YEARS from the date of manufacture.

BASIX Steel Panel Doors (26-Gauge) – Two Years

PEACHTREE warrants that its BASIX steel panel door system, excluding hardware, shall be free from defects in material and workmanship for a period of TWO (2) YEARS from the date of manufacture.

All Hardware – Ten Years

PEACHTREE warrants that all hardware included with its entry door systems, shall be free from defects in material and workmanship for a period of TEN (10) YEARS from the date of manufacture. This includes hinges, multi-point locking systems, dead-bolt and latch systems, shoot-bolts, handles and escutcheon plates.

Manufacturer Applied Finishes – Two Years

Manufacturer-applied finish or stain is warranted against flaking, peeling, checking, or blistering for TWO (2) years.

Transferability – Ten Years

This warranty is transferable to subsequent owners. This transferred warranty is the lesser of TEN (10) years or the period specified from the date of manufacture.

Coverage

Should any PEACHTREE products or components of products be determined by PEACHTREE to contain defects in material or workmanship within the applicable warranty periods, PEACHTREE will, at its option, repair the products or components at no charge, or provide replacement products or components at no charge, or refund the original purchase price of the products containing the defective components. Decisions as to whether to repair, replace or refund shall be made by PEACHTREE in its sole discretion. Replacements will be the closest equivalent current product and may not exactly match the original. Replacements will be delivered to the original point of purchase with no shipping charges. If shipment direct to the consumer is requested, normal shipping and handling charges will apply.

TO GET ASSISTANCE

For further information or to make a claim under The PEACHTREE Limited Warranty, please contact the contractor who installed the product or the PEACHTREE distributor or dealer from whom the product was purchased or fill out an online service form. To find your closest dealer, please use the dealer locator on the web site (www.peachtreedoor.com).

Online service form: www.peachtreedoor.com

If you cannot find a local dealer or they are unknown to you, you may contact us at the below location.

PEACHTREE DOORS AND WINDOWS
880 Southview Drive
Mosinee, WI 54455

Please provide the following information:

- Your name, address, daytime telephone number and e-mail address.
- A description of the product for which the claim is being made.
- Original proof of purchase (or approximate date if exact date is not known).

- The name of the PEACHTREE dealer/distributor from whom the product was purchased (if known).
- The nature of the product complaint.
- The coded information on the spacer between the panes of glass.

If the limited warranty period has expired or for repairs not covered by warranty, many replacement parts are available for purchase. When warranty coverage is unclear, PEACHTREE may charge an inspection fee for any on-site product inspection. If the inspection reveals the PEACHTREE product has a defect covered by this limited warranty, the inspection fee will be waived.

In cases relating to hardware, the customer may be invoiced for the replacement hardware at the list price and appropriate credit will be issued when the defective hardware has been returned to PEACHTREE.

Supplying replacement products or parts shall not extend the time period of the warranty and the replacement product or part shall be warranted only to the extent of the unexpired portion of the warranty period on the originally purchased product or part.

NON COVERAGE

- Normal wear and tear, weathering and natural variations in wood color or texture are considered normal and not a product defect.
- Normal wear and tear of hardware and hardware finishes that can naturally occur (e.g. corrosion, tarnishing) or damage at construction site.
- Minor scratches, slight glass curvature or glass imperfections are natural variances in glazing and do not impair structural integrity or significantly obscure normal vision.
- Repairs, refinishing or similar activities involved when skilled labor installs or replaces products.
- Condensation and any related water damage (such as mold or wood rot due to water or ice build up), which occur as a result of humidity within the property or changes in the interior/exterior temperatures, do not indicate a defect. Contact a heating/cooling specialist to assist.
- Products installed in a non-vertical position, discoloration of non-visible parts, or failures or operating difficulties due to accident, acts of God, abuse, misuse, alteration, exposure to the elements, improper or insufficient handling, storage, maintenance or service including, but not limited to, obstruction of weep holes. Installation of units must be finished and operated in accordance with our installation instructions attached to each unit.
- Failures or operating difficulties resulting from use of high-expansion foam insulation, incompatible sealant, cleaning agent, or exposure to corrosive, unusual, harmful or aggressive substances, acid rain, fumes or condensates, subjection to abnormal stress from localized application of heat, excessive vibration or movement of buildings or foundations or to other abnormal physical stress or use in high humidity areas.
- Products installed in buildings with cladding systems that do not allow for proper management/drainage of moisture (e.g. EIFS or synthetic stucco without an engineered drainage system).
- Warpage or air/water infiltration on any swing door with a call-out height of greater than 6'10" unless PEACHTREE'S multi-point lock system is used with the door.
- Vinyl parts or weather strip that has non-factory-applied paint or stain voids the warranty of the affected unit.
- Products with wood surfaces that are not covered within thirty (30) days after purchase with a high-quality top coat of paint, sealer or varnish. The top coat should be applied as recommended by the paint manufacturer and it is the customer's responsibility to properly care for and protect the woodwork against moisture or excessive dryness.
- Products with factory-applied primer paint that are not covered with a finish coat within six (6) months of unit installation.
- Products or components not provided by PEACHTREE including but not limited to hardware, locksets, strikes, or panning systems.
- PEACHTREE products that are stacked or mulled with products manufactured by others.
- Hardware or steel doors installed within two miles of a corrosive environment (seacoast/acid rain).
- Products with modifications (e.g. customer applied paint finishes, tints, films) or security systems without prior approval.

ADDITIONALLY

- Insulated units with capillary tubes will not have inert gas fill.
- ADA-compliant sills are not designed nor are they intended to manage moisture or water infiltration. The determination of proper building design and moisture management (through an overhang or otherwise) is the responsibility of your building designer, architect or contractor.
- Warping of a door shall not be deemed to be a product defect unless the warping is in the door panel itself and then only if the warping is more than one quarter inch. The amount of warp shall be determined by placing a taut wire or string or straightedge across the face of the installed door panel thought to be concave and measuring the amount of warp at the point of the greatest distance between the bottom of such wire, string or straightedge and the face of the door panel. PEACHTREE may, at its option, defer action on a warping claim for a period of not more than ONE (1) year from the date of the claim to permit the door panel to adjust to temperature and humidity in its installed position.
- The performance of windows and doors may be affected by factors beyond PEACHTREE'S control. Examples include handling and installation, construction details of the building, exposure conditions, maintenance, normal wear and tear, and migration of inert gas. Structural or thermal ratings are for comparison purposes only. While PEACHTREE products are manufactured to meet or exceed published ratings, it is not possible to guarantee that they will meet or exceed those ratings after they have been installed.
- PEACHTREE is not responsible for removing any defective products from the structure in which they are installed, or for installing any replacement products or components provided by PEACHTREE pursuant to this limited warranty, or for any painting, refinishing or other work necessary to complete the installation of replacement products or components, all of which shall be the consumer's responsibility.

GENERAL PROVISIONS

Selection and purchase of PEACHTREE products which conform to all applicable building codes and local ordinances is the sole responsibility of the architect, building contractor or homeowner. PEACHTREE assumes no responsibility for compliance with local building codes or ordinances, or for calculation and design of support mullions, structural support, or flashing required for installation. Consult with your local building code officials and/or a qualified contractor, architect or engineer for specific requirements.

THERE ARE NO OTHER EXPRESS WARRANTIES EXCEPT AS SET FORTH HEREIN. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE PERIODS OF COVERAGE OF THE EXPRESS WARRANTIES SET FORTH IN THIS LIMITED WARRANTY. PEACHTREE SHALL NOT BE LIABLE FOR APPLICABLE TAXES OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT

NOT LIMITED TO, DAMAGE OR LOSS TO PERSONS OR OTHER PROPERTY.

Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

NO DISTRIBUTOR, SALESPERSON, DEALER, RETAILER OR OTHER REPRESENTATIVE OF PEACHTREE PRODUCTS HAS THE AUTHORITY TO ALTER OR CHANGE THESE WARRANTIES OR TO MAKE ANY OTHER WARRANTY EITHER ORALLY OR IN WRITING.